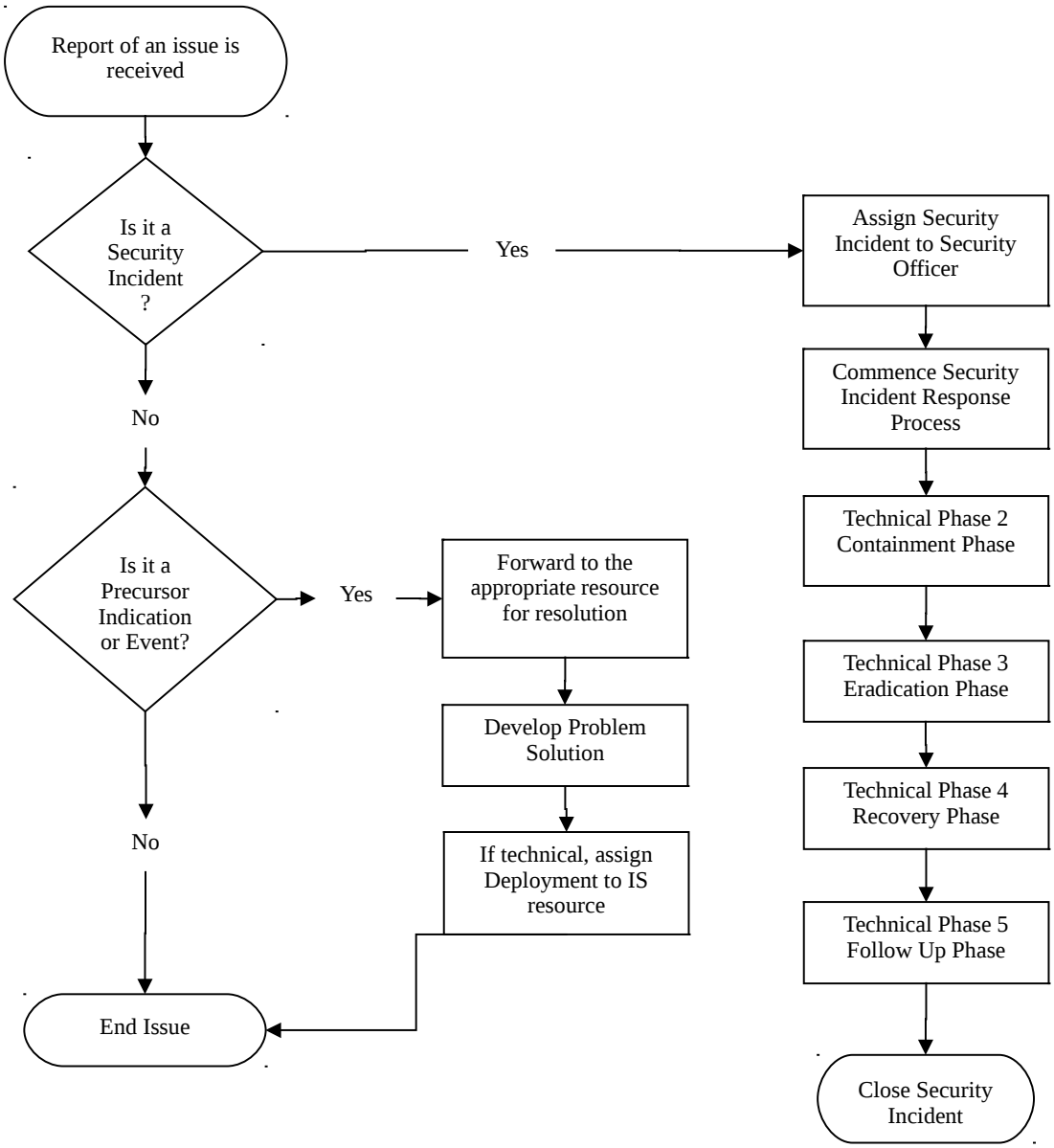
Report of an issue is received
Is it a Security Incident ?
Yes
Assign Security Incident to Security Officer
Commence Security Incident Response Process
Technical Phase 2 Containment Phase
Technical Phase 3 Eradication Phase
Technical Phase 4 Recovery Phase
Technical Phase 5 Follow Up Phase
Close Security Incident
No
Is it a Precursor Indication or Event?
Yes
Forward to the appropriate resource for resolution
Develop Problem Solution
If technical, assign Deployment to IS resource
No
End Issue